



## COVID-19 PRECAUTION Q&A'S

N.B. We are doing our best in the current climate and learning as we go so these precautions may change. Please check them before your class if you are concerned. Last updated 26th July 2021.

**Does recent government restrictions affect your classes?** Face masks are now not mandatory and it is your choice as to whether you wear one inside the building. We are lucky to have a large kitchen with great ventilation and class sizes held indoors will now be of a maximum size of 12. If attending on your own you will be paired up as before and work together on the same station, we will move lay the tables out so that when eating you are at either end not opposite each other.

**Do we have to wear a face mask?** It is completely up to each customer as to whether they would like to wear a facecovering during the class. If you would feel more comfortable with the staff wearing a visor throughout your course please let us know in advance it is no problem at all. It is not mandatory for staff to wear face coverings or visors but in close contact scenarios the staff will usually be wearing visors.

**How many customers will be allowed in the kitchen at any one time?** We have a maximum capacity of 12 people per class. And up to 16 on a BBQ class. If attending on your own if there are other participants on their own you will be paired up with them and be working on the same station together. The recipes are designed for two people.

**Will the same apply to a private party?** Private parties will run much like our public classes, meaning that you can book larger groups - Maximum of 20 people.

**Will the kitchen be cleaned between each class?** Yes, we have minimum 2 hour gaps in-between classes in order to sterilise the kitchen and loo for the next class.

**Will hand sanitiser be provided?** Yes we will have hand sanitiser available for everyone to use on their cooking islands, throughout the kitchen and at the entrance and exit.

**Will we need to wear gloves?** No, we ask that you do not wear gloves. As suggested by the WHO, the use of hand sanitiser and washing of hands is more effective in the prevention of spreading the virus rather than wearing gloves.

**Does everyone have to social distance?** The kitchen is a large area with vaulted ceilings and good airflow. We have invested in some air purifiers and fans to keep good airflow throughout the sessions. We will now not legally have to enforce social distancing but we are still asking each participant be respectful of everyone's space, and be mindful when moving around the kitchen.

**Will there be access to a public loo?** Yes there will be access to a loo and we will have necessary precautions in place, including hand sanitiser on your islands

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**What happens if my class is cancelled?** If you booked a class directly (not using a voucher) and we unfortunately have to cancel the class, you will be offered a date transfer and if a suitable date cannot be found to transfer to you will be issued with a credit note to use in 2021. If we are in a lock down situation and unable to open you will be contacted and issued with a credit note. If you booked with a voucher and we are forced to close your voucher will be extended.

**What to expect at a class during these times?** We will be reviewing this as we go, while we learn how to better deal with these new hospitality practises, but to start with participants will have a designated cooking station, where they will be throughout their experience with us. This will include the demonstration and cooking, they will also have a designated welcome table where they can eat what they have cooked. Our large social dining table will need to be made redundant until further notice. We still are able to give you a great cookery experience with us, in a safe, fun environment just with a few changes!

You may use the track and trace checking in tool if you wish but it will now not be mandatory before entry.

Our email is [info@kentcookeryschool.co.uk](mailto:info@kentcookeryschool.co.uk)

